The user and his involvement

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CECUA and ECSM-support

CECUA – Confederation of European Computer User Associations

- independent non for profit organization
- views and concerns of personal and professional users
- strategic user voice at European level since many years
  (25 years of experience working with the European Commission and European Parliament)
- member of EIF (European Internet Forum) and EURID (European Registry of Internet Domain Names)

CECUA: ECSM-support

- CECUA-website: information, link, articles
- use of mailing list
- publications (done: Icelandic Computer Society)

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Cyber Security: the challenge and the user

The facts
- digital future will change our life
- unknown future and tremendous dynamics
- complex issues and very different stakeholders
- role of Cyber Security: unclear, but important
- global economy and global framework

The user/citizen and Cyber Security
- uninformed and low orientation, lack of awareness
- theoretically powerful: money and political vote
- What does the user want? Goals? Priorities?
- Who cares about the user/citizen?

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Cyber Security: needs and possibilities

What can be done?

- worst way: closing eyes
- complete and sufficient solution: impossible
- try to get the avalanche as manageable as possible
- pragmatic and future-oriented action: small steps and awareness
- **We cannot do the best but let us do something!!**

ENISA and ECSM

- good job and useful activities
- lack of resources
- limited user involvement

CECUA and ENISA

- improve user involvement
- 25 years of CECUA user experience

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